

# SGS

Certificate EC21/81841786

The management system of

## EMPRESA ELÉCTRICA QUITO S.A.

Edificio Las Casas (Matriz)  
Calle Bartolomé Las Casas E1-24 y Av. 10 de agosto, esquina  
Quito, Pichincha, Ecuador.

has been assessed and certified as meeting the requirements of

### ISO 45001:2018

For the following activities

The scope of registration appears on page 2 of this certificate.

This certificate is valid from 29 April 2021 until 29 April 2024  
and remains valid subject to satisfactory surveillance audits.  
Recertification audit due a minimum of 60 days before the expiration date.

Issue 1. Certified since 29 April 2021

The audit leading to this certificate commenced on 1 February 2021

This is a multi-site certification.

Additional site details are listed on subsequent pages.



Authorised by

A stylized, handwritten signature in black ink.

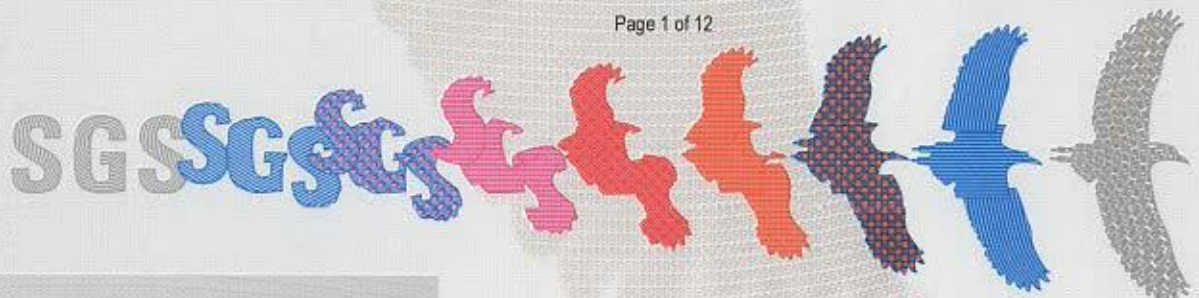


0005

SGS United Kingdom Ltd  
Rossmore Business Park, Ellesmere Port, Cheshire, CH65 3EN, UK  
t +44 (0)151 350-6666 f +44 (0)151 350-6600 [www.sgs.com](http://www.sgs.com)

HC SGS 45001 2018.0318 M2

Page 1 of 12



This document is issued by the Company subject to its General Conditions of Certification Services accessible at [www.sgs.com/crms](http://www.sgs.com/crms) and [conditions.htm](http://www.sgs.com/conditions). Attention is drawn to the limitations of liability, indemnification and jurisdictional issues established therein. The authenticity of this document may be verified at <http://www.sgs.com/en/certified-clients-and-products/certified-client-directory>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Issue 1

Detailed scope



**Provide public electricity service to citizens in the service area as established by the regulatory body, for which it has structured the Process Map of the Integrated Management System.**

Additional facilities

**Sitio 1: (Edificio Las Casas (Matriz))  
Calle Bartolomé Las Casas E1-24 y Av. 10 de agosto, esquina,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process: Planning of Electrical System  
Expansion process. Planning and Institutional Monitoring process. Integrated  
Management System process. Anti-Bribery Management process. Procuracy  
process. Social Communication Management Process.

Output and Electrical Power Generation macro-process

Sub Transmission macro-process: Design and Construction of Lines and  
Substations process. Operation and Maintenance of Lines and Substations  
process. Electrical Power Systems process.

Commercialization macro-process: Collection Management process. Customer  
Service Management process. Commercial Transactions and Energy Contracts in  
the Electrical Sector process.

Resource Management macro-process: Budget management process.  
Procurement of goods, public works, and services process. Accounting  
Management process. Treasury Management process. Economic studies process.  
Insurance and Guarantees Management process.  
Inventory and Goods Management.

Management of human talent macro-process:  
Human Resource Management process.

Information Security Management process.

Information and Communication Technology Management macro-process: IT  
Security Management process. Technology Infrastructure Management process. IT  
Solutions Management process. IT Support Management process. Geographic  
Information Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities

**Sitio 2: (Edificio Alvarez)**  
Calle Cuero y Caicedo N30-145 y Av. 10 de agosto,  
Quito, Pichincha, Ecuador.

Distribution macro-process: Distribution project execution process.  
Distribution system operability process.

Control and Operation of Electrical System macro-process:  
Product Quality and Technical Losses Assessment process.  
GIS-ADMS Geographic Information process.

**Sitio 3: (Edificio Mariana de Jesús)**  
Av. Mariana de Jesús N31-264 y Av. 10 de agosto,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Invoicing Management process. Collection Management and Non-Technical  
Loss Control (Commercial) process. Commercialization (Special Clients)  
process. Customer Service Management process.

**Sitio 4: (Edificio Transformador)**  
Av. Eloy Alfaro N29-150 entre 9 de octubre y Alemania,  
Quito, Pichincha, Ecuador.

Special projects of Engineering and construction management macro-  
process: Engineering process and Construction process.

Corporate Strategic Management macro-process:  
Sustainable Development Management.

Management of human talent macro-process:  
Human Resource Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 5: (Edificio Fortune Plaza)  
Av. Eloy Alfaro entre Alemania e Italia, 7mo. Piso,  
Quito, Pichincha, Ecuador.**

Management of human talent macro-process:  
Social Welfare Management process.

**Sitio 6: (Centro de Operaciones El Dorado / Bodega Automotriz / Bodega  
Red Aérea y Distribución) Calles Yaguachi e Iquique, sector El Dorado,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process:  
Industrial Safety Management process.

Sub Transmission macro-process: Design and Construction of Lines and  
Substations process. Operation and Maintenance of Lines and Substations.

Distribution macro-process: Distribution projects execution process.  
Distribution system operability process.

Commercialization macro-process:  
Control of Electrical Energy Measurement Equipment process.

Workshop and Transportation Management process.

General Process Management process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 7: (Centro de Operaciones Cumbayá/ Centro de Control Cumbayá /  
Bodega Centro de Operaciones Cumbayá)  
Población Cumbayá, a unos 2.5 Km al noreste desde Quito,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process:  
Sustainable Development Management process (PCBS Warehouse).

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.  
Power and Thermoelectric Energy Generation (Central Maintenance).

Distribution macro-process:  
Distribution system operability process.

Control and Operation of Electrical System macro-process:  
Operations control process. Operation Scheduling process.  
Scada and Information Networks process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 8: (Centro de Operaciones Gualo / Agencia Urbana / Bodega Centro  
de Operaciones Gualo).  
Luis Elías Gonzalez y 17 de septiembre,  
Quito, Pichincha, Ecuador.**

Distribution macro-process:  
Distribution system operability process.

Commercialization macro-process: Enrollment Management process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 9: (Centro de Operaciones Turubamba / Agencia integral Turubamba / Bodega Centro de Operaciones Turubamba) Avda. Morán Valverde y Tnte. Hugo Ortíz (Frente a CC Quicentro Sur.) Quito, Pichincha, Ecuador.**

Distribution macro-process:  
Distribution system operability process.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 10: (Central Hidroeléctrica Cumbayá) Población Cumbayá a unos 10 Km al noreste desde Quito. Calle Abdón Calderón S/N camino antiguo Cumbayá-Nayón, Pichincha, Ecuador.**

Output and Electrical Power Generation macro-process: Power and Hydroelectric Energy Generation process.

**Sitio 11: (Central Hidroeléctrica Los Chillos) Cantón Rumiñahui, a unos 23 Km al sureste desde Quito. Acceso desde Sangolquí a la población de Selva Alegre. Barrio Luz de América camino al IASA., Quito, Pichincha, Ecuador.**

Output and Electrical Power Generation macro-process: Power and Hydroelectric Energy Generation process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 12: (Central Hidroeléctrica Guangopolo)**  
Parroquia Conocoto, población Guangopolo, urbanización La Armenia,  
a unos 10 Km al sureste desde Quito,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 13: (Central Hidroeléctrica Pasochoa)**  
Cantón Rumiñahui, a unos 38 Km al sur desde Quito. Acceso por el  
barrio la Cuendina 8 Km en dirección a la Reserva Pasochoa.,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 14: (Central Hidroeléctrica Nayón)**  
Población San Pedro del Valle de Nayón, Calle Abdón Calderón bajando  
3 Km hacia el río San Pedro,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 15: (Central Termoeléctrica Gualberto Hernández/Bodega  
Combustibles/Bodega Unificada)**  
Sector La Armenia, calles Pedro Fermín Cevallos y Sebastián de  
Benalcázar, junto al Reservorio de la Central Guangopolo de la EEQ  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Thermoelectric Energy Generation process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 16: (Agencia Integral El Inca)**  
Zona Urbana Norte. Calles Samuel Fritz y Morlán,  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Enrollment Management process. Collection Management process.  
Customer Service Management process.

**Sitio 17: (Agencia Centro)**  
Zona Urbana Sur. - Chile Oe3-42 y Guayaquil, Edificio Guerrero Mora  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Collection Management process.  
Customer Service Management process.

**Sitio 18: (Agencia Chiriyacu)**  
Zona Urbana Sur. - Av. Gualberto Pérez,  
Centro Comercial Chiriyacu, local 3A y 4A.,  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Collection Management process.

**Sitio 19: (Agencia San Miguel de Los Bancos / Bodega Los Bancos /  
Centro de Operaciones Los Bancos - Distribución)**  
By Pass Los Bancos - Santo Domingo. Km 1  
Cantón San Miguel de los Bancos, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

Distribution macro-process:  
Distribution system operability process.



0005



# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 20: (Agencia Quijos)**  
Calle 17 de Enero y La Madrugada No. 1,  
Cantón Quijos, Napo, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 21: (Agencia Pedro Vicente Maldonado)**  
26 de Septiembre y Av. 29 de Junio,  
frente a Escuela 26 de Septiembre  
Cantón Pedro Vicente Maldonado, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 22: (Agencia Sangolquí)**  
Sangolquí-Santa Clara, Av. Luis Cordero y Quito,  
diagonal al Hospital de Sangolquí  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

**Sitio 23: (Agencia Puéllaro)**  
La Merced Bajo, Puéllaro, calle 24 de Mayo S/N y  
El Rosario, dos cuadras del Parque Central,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

## EMPRESA ELÉCTRICA QUITO S.A.

### ISO 45001:2018

Additional facilities



**Sitio 24: (Agencia Nanegalito)**  
Nanegalito, Vía Los Bancos, Km.56,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

**Sitio 25: (Agencia Conocoto / Centro de Operaciones Conocoto-  
Distribución) La Bocatoma. Av. González Suárez y Av. Ilaló Frente a la  
Unidad Educativa Atlantis,  
Quito, Pichincha, Ecuador.**

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

Distribution macro-process:  
Distribution system operability process.

**Sitio 26: (Agencia Mejía)**  
Machachi, Sucre y El Hogar, tras el Colegio Nacional Machachi  
Machachi, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 27: (Agencia San Antonio)**  
13 de junio y Av. Equinoccial, Centro Comercial Mitad del Mundo  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 28:(Agencia Tumbaco)**  
Sucre y Juan Montalvo, esq. dos cuadras al norte del Parque Tumbaco  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 29: (Agencia Calderón)**  
Giovani Calles Oe12-470 Y Av. Padre Luis Vacari,  
A cuatro cuadras de la Administración Zonal Calderón  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 30: (Agencia Cumbayá / Bodega Cumbayá / Bodega de Bajas  
Cumbayá) Chimborazo y Pampite, diagonal Centro Comercial esquina,  
Quito, Pichincha, Ecuador.**

Commercialization macro-process: Collection Management process.  
Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 31: (Agencia El Quinche)**  
Pichincha E1-49 y Tulcán, cerca de Bco.Pichincha  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 32: (Bodega Epicachima)**  
Guajaló - Av. Maldonado S-19-20 Pasaje Argelia,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 33: (Bodega postes Luluncoto)**  
Pedro Pinto Sector Pio XII jto. Pasteurizador Quito,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 34: (Bodega Perez Guerrero)**  
Juan Murillo N. 2157 y Bolivia  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 35: (Bodega Selva Alegre)**  
Av. Mariana de Jesús y Av. Occidental,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# SGS

Certificate EC21/81841786

The management system of

## EMPRESA ELÉCTRICA QUITO S.A.

Edificio Las Casas (Matriz)  
Calle Bartolomé Las Casas E1-24 y Av. 10 de agosto, esquina  
Quito, Pichincha, Ecuador.

has been assessed and certified as meeting the requirements of



## ISO 45001:2018

For the following activities

The scope of registration appears on page 2 of this certificate.

This certificate is valid from 29 April 2021 until 29 April 2024  
and remains valid subject to satisfactory surveillance audits.  
Recertification audit due a minimum of 60 days before the expiration date.

Issue 1. Certified since 29 April 2021

The audit leading to this certificate commenced on 1 February 2021

This is a multi-site certification.

Additional site details are listed on subsequent pages.

Authorised by

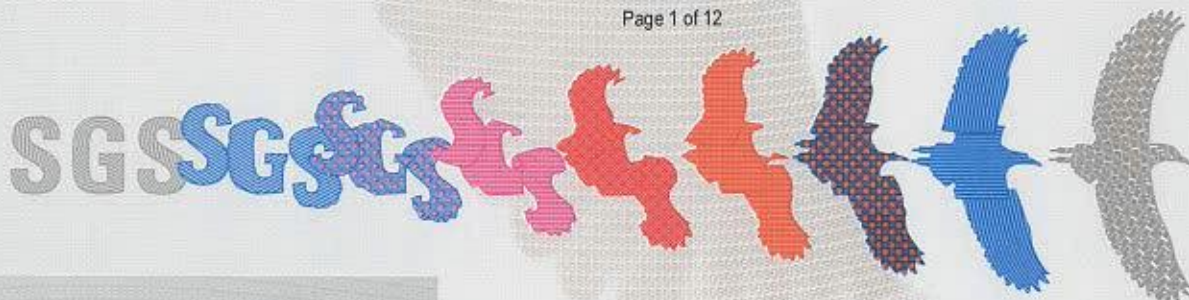


0005

SGS United Kingdom Ltd  
Rossmore Business Park, Ellesmere Port, Cheshire, CH65 3EN, UK  
t +44 (0)151 350-6666 f +44 (0)151 350-6600 [www.sgs.com](http://www.sgs.com)

HC SGS 45001 2018 0318 M2

Page 1 of 12



This document is issued by the Company subject to its General Conditions of Certification Services accessible at [www.sgs.com/terms\\_and\\_conditions.htm](http://www.sgs.com/terms_and_conditions.htm). Attention is drawn to the limitations of liability, indemnification and jurisdictional issues established therein. The authenticity of this document may be verified at <http://www.sgs.com/en/certified-clients-and-products/certified-client-directory>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Issue 1

Detailed scope



**Provide public electricity service to citizens in the service area as established by the regulatory body, for which it has structured the Process Map of the Integrated Management System.**

Additional facilities

**Sitio 1: (Edificio Las Casas (Matriz))  
Calle Bartolomé Las Casas E1-24 y Av. 10 de agosto, esquina,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process: Planning of Electrical System Expansion process. Planning and Institutional Monitoring process. Integrated Management System process. Anti-Bribery Management process. Procuracy process. Social Communication Management Process.

Output and Electrical Power Generation macro-process

Sub Transmission macro-process: Design and Construction of Lines and Substations process. Operation and Maintenance of Lines and Substations process. Electrical Power Systems process.

Commercialization macro-process: Collection Management process. Customer Service Management process. Commercial Transactions and Energy Contracts in the Electrical Sector process.

Resource Management macro-process: Budget management process. Procurement of goods, public works, and services process. Accounting Management process. Treasury Management process. Economic studies process. Insurance and Guarantees Management process. Inventory and Goods Management.

Management of human talent macro-process:  
Human Resource Management process.

Information Security Management process.

Information and Communication Technology Management macro-process: IT Security Management process. Technology Infrastructure Management process. IT Solutions Management process. IT Support Management process. Geographic Information Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities

### Sitio 2: (Edificio Alvarez)

Calle Cuero y Caicedo N30-145 y Av. 10 de agosto,  
Quito, Pichincha, Ecuador.

Distribution macro-process: Distribution project execution process.  
Distribution system operability process.

Control and Operation of Electrical System macro-process:  
Product Quality and Technical Losses Assessment process.  
GIS-ADMS Geographic Information process.

### Sitio 3: (Edificio Mariana de Jesús)

Av. Mariana de Jesús N31-264 y Av. 10 de agosto,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Invoicing Management process. Collection Management and Non-Technical  
Loss Control (Commercial) process. Commercialization (Special Clients)  
process. Customer Service Management process.

### Sitio 4: (Edificio Transformador)

Av. Eloy Alfaro N29-150 entre 9 de octubre y Alemania,  
Quito, Pichincha, Ecuador.

Special projects of Engineering and construction management macro-  
process: Engineering process and Construction process.

Corporate Strategic Management macro-process:  
Sustainable Development Management.

Management of human talent macro-process:  
Human Resource Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 5: (Edificio Fortune Plaza)  
Av. Eloy Alfaro entre Alemania e Italia, 7mo. Piso,  
Quito, Pichincha, Ecuador.**

Management of human talent macro-process:  
Social Welfare Management process.

**Sitio 6: (Centro de Operaciones El Dorado / Bodega Automotriz / Bodega  
Red Aérea y Distribución) Calles Yaguachi e Iquique, sector El Dorado,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process:  
Industrial Safety Management process.

Sub Transmission macro-process: Design and Construction of Lines and  
Substations process. Operation and Maintenance of Lines and Substations.

Distribution macro-process: Distribution projects execution process.  
Distribution system operability process.

Commercialization macro-process:  
Control of Electrical Energy Measurement Equipment process.

Workshop and Transportation Management process.

General Process Management process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005



# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 7: (Centro de Operaciones Cumbayá/ Centro de Control Cumbayá /  
Bodega Centro de Operaciones Cumbayá)  
Población Cumbayá, a unos 2.5 Km al noreste desde Quito,  
Quito, Pichincha, Ecuador.**

Corporate Strategic Management macro-process:  
Sustainable Development Management process (PCBS Warehouse).

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.  
Power and Thermoelectric Energy Generation (Central Maintenance).

Distribution macro-process:  
Distribution system operability process.

Control and Operation of Electrical System macro-process:  
Operations control process. Operation Scheduling process.  
Scada and Information Networks process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 8: (Centro de Operaciones Gualo / Agencia Urbana / Bodega Centro  
de Operaciones Gualo).  
Luis Elías Gonzalez y 17 de septiembre,  
Quito, Pichincha, Ecuador.**

Distribution macro-process:  
Distribution system operability process.

Commercialization macro-process: Enrollment Management process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 9: (Centro de Operaciones Turubamba / Agencia integral Turubamba / Bodega Centro de Operaciones Turubamba) Avda. Morán Valverde y Tnte. Hugo Ortiz (Frente a CC Quicentro Sur.) Quito, Pichincha, Ecuador.**

Distribution macro-process:  
Distribution system operability process.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 10: (Central Hidroeléctrica Cumbayá) Población Cumbayá a unos 10 Km al noreste desde Quito. Calle Abdón Calderón S/N camino antiguo Cumbayá-Nayón, Pichincha, Ecuador.**

Output and Electrical Power Generation macro-process: Power and Hydroelectric Energy Generation process.

**Sitio 11: (Central Hidroeléctrica Los Chillos) Cantón Rumiñahui, a unos 23 Km al sureste desde Quito. Acceso desde Sangolquí a la población de Selva Alegre. Barrio Luz de América camino al IASA., Quito, Pichincha, Ecuador.**

Output and Electrical Power Generation macro-process: Power and Hydroelectric Energy Generation process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities

**Sitio 12: (Central Hidroeléctrica Guangopolo)**  
Parroquia Conocoto, población Guangopolo, urbanización La Armenia,  
a unos 10 Km al sureste desde Quito,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 13: (Central Hidroeléctrica Pasochoa)**  
Cantón Rumiñahui, a unos 38 Km al sur desde Quito. Acceso por el  
barrio la Cuendina 8 Km en dirección a la Reserva Pasochoa.,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 14: (Central Hidroeléctrica Nayón)**  
Población San Pedro del Valle de Nayón, Calle Abdón Calderón bajando  
3 Km hacia el río San Pedro,  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Hydroelectric Energy Generation process.

**Sitio 15: (Central Termoeléctrica Gualberto Hernández/Bodega  
Combustibles/Bodega Unificada)**  
Sector La Armenia, calles Pedro Fermín Cevallos y Sebastián de  
Benalcázar, junto al Reservorio de la Central Guangopolo de la EEQ  
Quito, Pichincha, Ecuador.

Output and Electrical Power Generation macro-process: Power and  
Thermoelectric Energy Generation process.

Resource Management macro-process:  
Inventory and Goods Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 16: (Agencia Integral El Inca)**  
Zona Urbana Norte. Calles Samuel Fritz y Morlán,  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Enrollment Management process. Collection Management process.  
Customer Service Management process.

**Sitio 17: (Agencia Centro)**  
Zona Urbana Sur. - Chile Oe3-42 y Guayaquil, Edificio Guerrero Mora  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Collection Management process.  
Customer Service Management process.

**Sitio 18: (Agencia Chiriyacu)**  
Zona Urbana Sur. - Av. Gualberto Pérez,  
Centro Comercial Chiriyacu, local 3A y 4A.,  
Quito, Pichincha, Ecuador.

Commercialization macro-process:  
Collection Management process.

**Sitio 19: (Agencia San Miguel de Los Bancos / Bodega Los Bancos /  
Centro de Operaciones Los Bancos - Distribución)**  
By Pass Los Bancos - Santo Domingo. Km 1  
Cantón San Miguel de los Bancos, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

Distribution macro-process:  
Distribution system operability process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 20: (Agencia Quijos)**  
Calle 17 de Enero y La Madrugada No. 1,  
Cantón Quijos, Napo, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 21: (Agencia Pedro Vicente Maldonado)**  
26 de Septiembre y Av. 29 de Junio,  
frente a Escuela 26 de Septiembre  
Cantón Pedro Vicente Maldonado, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 22: (Agencia Sangolquí)**  
Sangolquí-Santa Clara, Av. Luis Cordero y Quito,  
diagonal al Hospital de Sangolquí  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

**Sitio 23: (Agencia Puéllaro)**  
La Merced Bajo, Puéllaro, calle 24 de Mayo S/N y  
El Rosario, dos cuadras del Parque Central,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 24: (Agencia Nanegalito)**  
Nanegalito, Vía Los Bancos, Km.56,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process. Customer Service Management process.

**Sitio 25: (Agencia Conocoto / Centro de Operaciones Conocoto-Distribución)** La Bocatoma. Av. González Suárez y Av. Ilaló Frente a la  
Unidad Educativa Atlantis,  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

Distribution macro-process:  
Distribution system operability process.

**Sitio 26: (Agencia Mejía)**  
Machachi, Sucre y El Hogar, tras el Colegio Nacional Machachi  
Machachi, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 27: (Agencia San Antonio)**  
13 de junio y Av. Equinoccial, Centro Comercial Mitad del Mundo  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 28: (Agencia Tumbaco)**  
Sucre y Juan Montalvo, esq. dos cuadras al norte del Parque Tumbaco  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 29: (Agencia Calderón)**  
Giovani Calles Oe12-470 Y Av. Padre Luis Vacari,  
A cuatro cuadras de la Administración Zonal Calderón  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.

**Sitio 30: (Agencia Cumbayá / Bodega Cumbayá / Bodega de Bajas  
Cumbayá) Chimborazo y Pampite, diagonal Centro Comercial esquina,  
Quito, Pichincha, Ecuador.**

Commercialization macro-process: Collection Management process.  
Customer Service Management process.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 31: (Agencia El Quinche)**  
Pichincha E1-49 y Tulcán, cerca de Bco.Pichincha  
Quito, Pichincha, Ecuador.

Commercialization macro-process: Enrollment Management process.  
Collection Management process.  
Customer Service Management process.



0005

# EMPRESA ELÉCTRICA QUITO S.A.

## ISO 45001:2018

Additional facilities



**Sitio 32: (Bodega Epicachima)**  
Guajaló - Av. Maldonado S-19-20 Pasaje Argelia,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 33: (Bodega postes Luluncoto)**  
Pedro Pinto Sector Pio XII jto. Pasteurizador Quito,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 34: (Bodega Perez Guerrero)**  
Juan Murillo N. 2157 y Bolivia  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.

**Sitio 35: (Bodega Selva Alegre)**  
Av. Mariana de Jesús y Av. Occidental,  
Quito, Pichincha, Ecuador.

Resource Management macro-process:  
Inventory and Goods Management process.



0005